

# OPERATION NEW HOPE

**We Believe Second  
Chances Matter**



## *At a Glance* -----

Men and women face many challenges integrating back into the community after incarceration. Our Ready4Work® program is successful in helping the formerly incarcerated get a job, reunite with loved ones and make their Second Chance Matter®.

Our mission at Operation New Hope is to provide support, life and job skills training to the formerly incarcerated and places them in employment that offers a sustainable quality of life. Implementing a four-pronged approach (case management, life-coaching, job training, and job placement assistance), Ready4Work ensures each client receives custom holistic care. Additionally, strategic partnerships with faith-based organizations, local businesses, community partners, and the judicial system motivate and move individuals to become productive, responsible citizens within the community.

In 2003, President George W. Bush selected Operation New Hope as the pilot site for the Ready4Work program and it has been recognized as one of the most experienced reentry service providers ever since. We have been praised for our work by the last four White House Administrations. Other supporters include current and former City of Jacksonville leaders - Mayors Lenny Curry, Alvin Brown & John Peyton and Sheriffs Nat Glover, John Rutherford & Mike Williams. On a recent visit, HUD Secretary Ben Carson, said about Ready4Work, "I don't think there is any better (program) than this."

Upon acceptance into the program and completing a risk assessment process, participants are required to attend a comprehensive 4-week career development training course. Each participant is partnered with a case manager and job coach to provide guidance and support, leading to a job placement with one of the program's employment partners. Additionally, participants have access to a licensed mental health clinician for counseling support and to volunteer life coaches to model positive social skills. It is irrefutable - once a client gets a job that offers a sustainable quality of life, recidivism is dramatically reduced.

Ready4Work saves taxpayers millions of critical dollars a year that can be reinvested back into communities to help address the root causes of incarceration - poverty, lack of quality affordable housing, limited education, mental illness, and substance abuse. The success of the program is evident in the transformation stories of its clients, enhanced hiring practices for the employment partners, healthier communities and families, and better public safety through reduced recidivism.

## Contact

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Community Engagement  
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## Year Established

1999

## Service Area

Northeast Florida

## Mission Statement

Operation New Hope provides support, life and job skills training for people with a history of involvement with the criminal justice system, and places them in employment that offers a sustainable quality of life.

## Services Provided

- Case Management
- Mental Health Services
- Life Coaching
- Job Readiness
- Vocational Training
- Job Placement
- Transitional Housing
- Transportation

# GIVING OPPORTUNITIES

To help hundreds of returning citizens reenter the workforce each year, we rely on the generous support of our community, grants, and donations. Your contribution, no matter the amount, will be used to train clients and acclimate them back into society. You can volunteer to become a Life Coach and help clients build confidence and take personal responsibility as they reenter society. We also accept non-monetary donations such as unused toiletries, business attire, and new shoes. Those wishing to donate or volunteer can do so by visiting our website or by contacting Curtis Hazel.

# BOARD OF DIRECTORS

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Operation New Hope

## Client Success Story - Lee Livingston - A Legacy of Hope



*"Operation New Hope was the only one that made the difference."*

As a young man, Lee Livingston went through many of the programs designed to help troubled youth in Jacksonville. However, he recalls that "Operation New Hope was the only one that made the difference." After receiving the job and life skills training offered by Ready4Work, Lee said he was able to get his "life back on track" and cultivate a path towards success. After graduating from the program in 2007, Lee went on to become a Sales Specialist at Duval Ford and Web Consultant for Web.com. Driven by his entrepreneurial spirit, Lee launched his own business, 3 G's Grill & Soul Food Catering, in 2018 and business is booming. Wanting to give back, Lee recently volunteered to become a Life Coach at Operation New Hope. "I got chill bumps remembering the power of Operation New Hope and I want to be part of the legacy. My job is to help somebody because I was helped." Lee is a shining example of the impact your donation to Operation New Hope can make on lives of returning citizens.

To have Lee Livingston cater your next event, contact him at 904.888.2516 or visit his website at <https://www.the3ggrill.com/>.