

# 2023 ANNUAL REPORT

## OPERATION NEW HOPE

*Rebuilding Lives.  
Restoring Communities.  
Renewing Hope.*

With nearly 25 years of experience providing reentry services, ONH is a leader in the field. With offices in Jacksonville, St. Augustine, Orlando, and Florida's Space Coast, we provide support and training to people affected by the justice system with the goal of reconnecting them to the workforce, their families, and their communities. We will continue to grow our Statewide Reentry Network to serve the 27,000+ people leaving the Florida correctional system every year and are excited to open our newest Ready4Work program location in Tampa in 2024.

### EQUIPPED 900+ PEOPLE PREPARING FOR RELEASE WITH INDIVIDUALIZED TRANSITION PLANS



Provided 1,300+ months of safe and stable transitional housing to support clients while they focused on securing employment



Trained 850+ returning citizens with employment readiness and career and technical certifications to support long-term success



Supported the acute mental health needs of people returning from incarceration with 1,500+ hours of mental health support, assessments, and individual and group counseling sessions



Connected 600+ clients with living-wage jobs that strengthen families and the economy in the communities we serve

# \$15.02

**Average Starting  
Hourly Wage**

# 87%

**Average Employment  
Rate**

**32** Correctional  
Facilities Served

**4** Program  
Locations

**500+** Employment Partners  
Across Florida

# FINANCIAL REPORT

AUDITED FINANCIALS FROM FISCAL YEAR ENDING DECEMBER 31, 2022

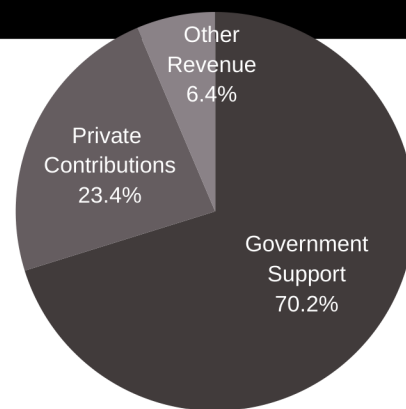
Operation New Hope earned the Platinum Seal of Transparency from Guidestar in 2023. Research shows that nonprofits with the Platinum Seal of Transparency have stronger performance across a range of governance, financial, and operational dimensions.

Platinum  
Transparency  
2023

Candid.

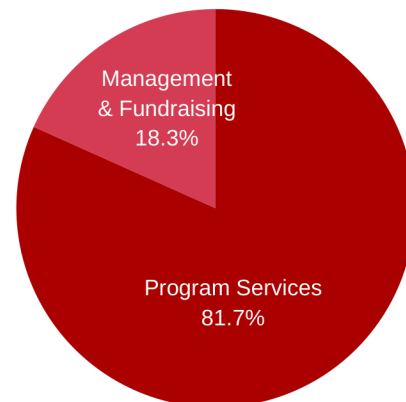
## Revenue

• Government Support	\$4,650,661
• Private Contributions	\$1,551,097
• Other Revenue	\$421,046
<b>TOTAL</b>	<b>\$6,622,804</b>



## Expense

• Program Services	\$5,721,470
• Management & Fundraising	\$1,286,364
<b>TOTAL</b>	<b>\$7,007,834</b>



## Thanks to Our Generous Funders, Donors & Supporters

**Top Investors**

Ann Bell | Ann Hicks | Art4Giving | Ashton & Amanda Hudson Family | Bank of America | bestbet  
Bob Barker Company Foundation | Chartrand Foundation | City of Jacksonville | City of Orlando  
Christ Episcopal Church | Chuck & Pat Parliment Family Foundation | Dottie Dorion  
Dubow Family Foundation | Edna Sproull Williams Foundation | Florida Blue Foundation  
Florida Capital Bank | Jacksonville FOP Foundation 5-30 | Jacksonville Jaguars Foundation  
JF & Peggy Bryan | Jim & Ellen Wiss | Joe Adeeb | John Baker II | Julie & Ken Vontz | Kevin Gay  
Lisa Ullmann | LISC Jacksonville | Mandelblatt Foundation | Marco Family Foundation  
Margaret & George Helow Family Foundation | Martin Hap Stein | Matt Kane | Mayo Clinic Foundation  
Mike Meyers | Neviaser Charitable Foundation | NEFL Community Action Agency  
Orange County Sherriff's Office | Petway Family Foundation | State of Florida | The Boeing Company  
The Jim Moran Foundation | THE PLAYERS Championship | The Sontag Foundation | Travis Shore  
United Way of Northeast Florida | United Way of St. Johns County | UPS Foundation  
Weaver Family Foundation | Wells Fargo Foundation

**Top Sustainers**

Agape Community Health | All Construction Group of North Florida | AmFund | Amy Thornton | Barbara Scholz\* | Beaver Street Fisheries  
Berkshire Hathaway Florida Network Realty | Blackwell Farr Interiors | Bono's Pit Bar-B-Q | Bozard Ford Lincoln | Business Valuation Inc  
Calvin and Hillary Whitaker | Chancey Metals | Chantelle Kammerdiener | Cody Davis | Craig Steffen | Crown Products Company Inc  
Dawn Lemasters\* | Dirk and Kim Palenik | Dorothy Nutant | Edward Tormollen | Elias Prosthodontics | Elizabeth Gibson and Jeff Kattau\* | Fanatics  
First Coast Conservatives | Flying W Plastics | Gabe Bove | GHG Insurance | Goodwill Industries of North Florida | Gregory Simmons\* | Haiyan Li  
Heather Granby\* | Jacksonville Jumbo Shrimp | Jacksonville Women in Business for Good | James Kraker | JAX Chamber | JaxPort  
Jeff King | John Williams | Josh and Kirsten Martino\* | Joni Zwick, PA | Judy Beaubouef Foundation | Kamal Pachori | Kasper Architects | Katie Enkiri  
Kin Cannon | Mastercraft Builder Group | Magruder Foundation | Mary Hamilton | Memorial Presbyterian Church | Miller Electric Company  
Morgan Stanley Wealth Management | Nancy O'Byrne | NFL Foundation | Nonprofit Center of Northeast Florida | OES | Parliment Building Products |  
Paul Austin\* | Perry Russel | Pet Paradise | Ray Sutton McGehee Foundation | Recovery Healthcare | Red Coats Foundation | Ring Power Corp  
Ronnie King | Sarah Smith\* | Scott Coble\* | Shannon Henderson | Sita Shah | Steve and Nancy McAlister | Swindell, Bohn, Durden, & Phillips  
Teresa Emans | The BMD Foundation | The Church of Eleven22 | The Community Foundation of NE Florida | The Schultz Foundation  
Theresa Todd | TIAA/EverBank | Todd Zehner | Tom McNicholas | Total Military Management | Tracie Davis | Turner Construction  
US Assure Insurance Services of Florida | Walmart | Vystar Credit Union | West Orange Endocrinology PA  
Warren and Joanne Powers Charitable Foundation | Women's Missionary Council CME

\*Member of the Bell Society - Special Thanks to Our Monthly Sustainers