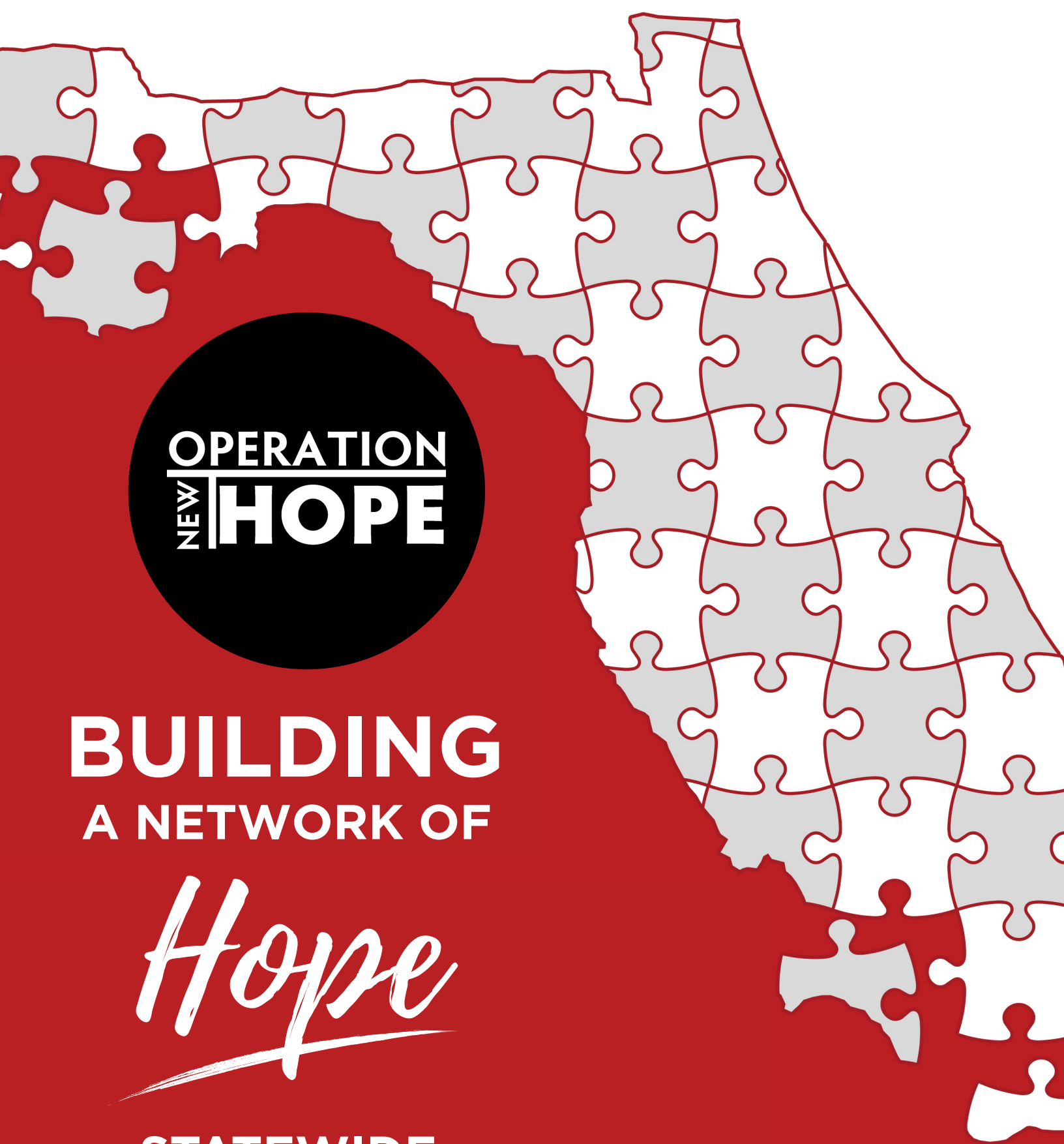


ANNUAL REPORT 2025

A map of New Mexico is formed by a mosaic of interlocking puzzle pieces. The pieces are in three colors: white, light gray, and dark red. The dark red pieces are concentrated in the southwestern part of the state, forming a shape that resembles the state of Texas. A large black circle is positioned over the southwestern portion of the map, containing the text 'OPERATION NEW HOPE'.

OPERATION
NEW HOPE

BUILDING
A NETWORK OF

Hope

STATEWIDE

Message from CEO Reggie Fullwood

Dear Friends and Supporters,

Last year, we celebrated 26 years of providing housing, workforce development training, job placement, and vital wraparound services to communities across Florida. I often remind our dedicated team that **this work is not easy, but it is necessary**, and it is life-changing for thousands of Floridians.

As we look ahead, our core mission remains unchanged: to build a strong statewide network and expand our programs and services into every region of Florida. Over the past few years, we have grown from one location to six, and in 2026, our goal is to expand westward and further south. Today, our pre-release services reach more than 40 state prisons and numerous county jails, while our post-release programs are thriving in Jacksonville, St. Augustine, Orlando, the Space Coast, Tampa, and St. Petersburg. Last year alone, we served more than 5,000 individuals – rebuilding lives, restoring families, and creating trained, motivated candidates who are truly **“Ready4Work.”**

In 2025, we also experienced significant growth in both reach and impact through the expansion of our **Community Violence Intervention (CVI)** programs in Orlando and Jacksonville. These programs use holistic, coordinated strategies to reduce and prevent gun violence by addressing root causes before lives are lost or permanently altered. Through **CVI**, we are providing employment training, job placement, mental health support, and other critical services to individuals and families most at risk. This work is especially meaningful because it allows us to focus not only on reentry after justice involvement, but also on prevention. Helping someone avoid entering the justice system can be just as powerful as helping them find their way back after a mistake.

This work will never be easy, but it is deeply fulfilling, transformative, and necessary. I am grateful for your continued partnership and support, and I can assure you that second chances truly matter.

With great gratitude and hope,



Reggie Fullwood
President & CEO
Operation New Hope



We are so thankful for the service of our Board of Directors!

- Stephen Colson, Board Chair
- Ashley Pratt, Vice Chair
- Rhiannon Sherrard
- Harold Craw
- Coral Messina
- Coley Jones
- Charlotte Smith
- Lori Smith
- Walette Stanford
- Keith Melton
- Kevin Gay, Founder

OPERATION NEW HOPE

Confronting Florida's Ongoing Reentry Challenge

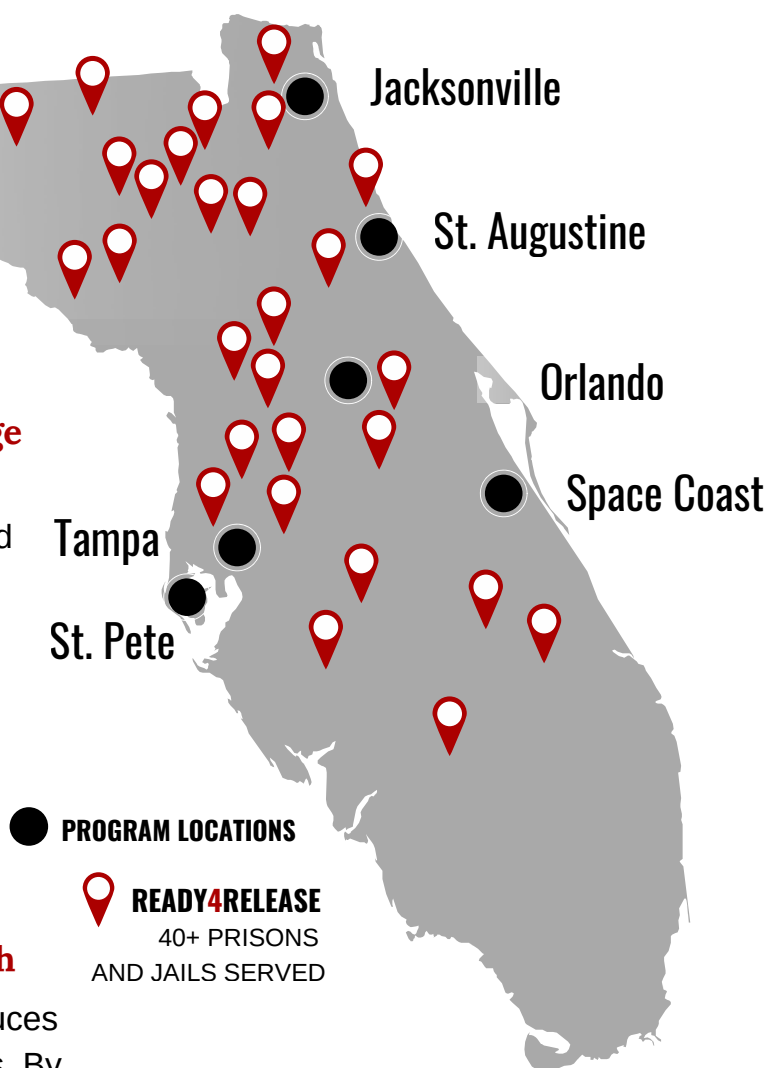
Florida has the 3rd largest incarcerated population in the U.S. and each year, 600,000+ people are released from the State's jails and prisons, facing countless barriers to stable employment, housing, and community reintegration. To meet this challenge, **Operation New Hope** is expanding its programs and strengthening the statewide reentry network to better support successful transitions and long-term stability for returning residents.

Where Second Chances Create Economic Growth

Our work delivers more than second chances; it produces measurable economic and community growth benefits. By helping justice-affected individuals secure stable employment and housing, we disrupt the costly cycle of reincarceration, decrease the need for publicly funded support, and strengthen Florida's workforce and tax base. Effective reentry programming not only transforms lives but also gains real return for local, state, and regional economies.

Demonstrated Reductions in Recidivism and Community Savings

Evidence-based reentry programs significantly lower the likelihood of returning to prison, contributing to safer communities and stronger economies. Florida's recidivism rate has steadily declined in recent years and support services, like employment and transitional assistance can further reduce incarceration compared with Florida statewide outcomes. Avoiding re-incarceration and increasing workforce participation saves taxpayer dollars and changing lives.



Operation New Hope has provided life-changing services to more than

20,000
people

impacted by the criminal justice system since 1999

"Before coming to Operation New Hope, I was in a really low place. But since going through the Ready4Work program, everything has changed. I finally feel like I am not on my own anymore. Operation New Hope helped me realize that I really could become a productive member of society."

- Reba Ortiz,
Ready4Work Graduate

2025 Impact

In 2025, Operation New Hope continued to expand its reach and deepen its impact across Florida, supporting justice-affected individuals at critical points of reentry and workforce readiness. Through a mix of in-person and virtual services, ONH met participants where they are, inside facilities, in communities, and online — while strengthening pathways to employment and long-term stability.

Reducing Recidivism and Strengthening Florida Communities

The Florida Department of Corrections reports that Florida's three-year recidivism rate remains around **21.2%** for individuals released from prison. In contrast, **Operation New Hope** achieved a recidivism rate of just **8.64%** while serving over 5,000 individuals statewide through our programs.

As Florida's leading reentry organization, **ONH** delivers a strong return on investment by reducing recidivism, strengthening the workforce, expanding the tax base, and lowering long-term corrections costs.

★ **ONH clients are nearly 3x less likely to return to prison.**

RECIDIVISM RATES

FLORIDA DOC

21.2%

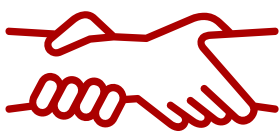
OPERATION NEW HOPE

8.64%

Source: FL Department of Corrections Recidivism Report, 2025

1,700+

Individuals Served Prior to Release with Employment Skills, Transition Plans, and Fatherhood Training



5,000+

People Receiving Comprehensive Support



3,160+

Months of Safe, Stable Transitional Housing Provided to Clients



\$32.1M+

Total Annual Earnings of Program Participants Placed in Living-Wage Jobs



Reinvesting in Our Communities

READY4CHANGE

Community Violence Intervention

Ready4Change is **Operation New Hope's** Community Violence Intervention (CVI) initiative, supporting individuals and neighborhoods most impacted by violence. Through grassroots workforce development, mentorship, mental health support, and wraparound services, **Ready4Change** creates pathways to long-term stability and safer communities.

Operation New Hope partners with community leaders and organizations to expand this work across Florida. Through collaborations with the **City of Orlando** and the **City of Jacksonville**, **Ready4Change** delivers targeted support and prevention strategies that address the root causes of violence.

VOICES OF HOPE

"No matter where you come from, your past does not define you." - Brooke D.

Brooke grew up facing addiction, homelessness, and repeated arrests. After turning her life around while pregnant, she entered **Operation New Hope's Ready4Work** program. Brooke learned professional skills, gained confidence, and secured employment with Goodwill Industries of Northeast Florida. She's risen from an entry-level position to supervising 40+ employees and major client contracts. Now living in her own apartment with her family and pursuing her GED, Brooke exemplifies resilience and transformation.

"Operation New Hope set me up for success." - Braeden C.

Braeden survived homelessness and substance abuse before enrolling in the **Ready4Work** program. With support from **Operation New Hope**, he rebuilt his life by securing housing, vocational certificates, and meaningful employment. He now serves as an Adoption Counselor with Jacksonville's Animal Care Protective Services and works part-time in security. Braeden hopes one day to open a shelter for homeless youth and animals, giving back to the community that helped him thrive.



Your Support Creates Opportunity

Your investment in **Operation New Hope** changes lives, strengthens our communities, and builds brighter futures.



5,000+
INDIVIDUALS
SERVED

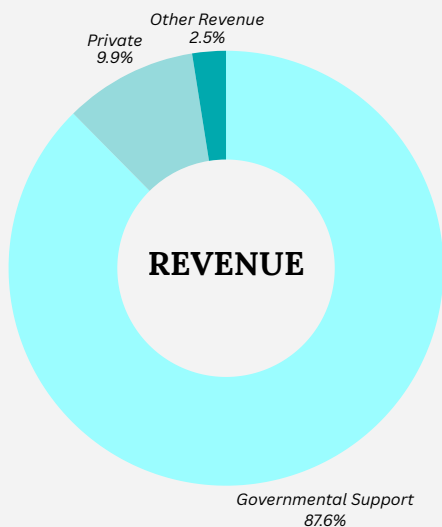


10+
COUNTY JAILS
SERVED

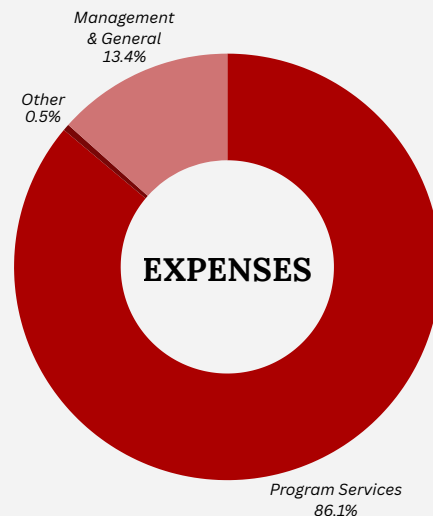


40+
STATE CORRECTIONAL
FACILITIES SERVED

2025 Financials



Federal, State, Local Grants	\$12,425,307
Private Contributions	\$1,637,693
Other Revenue	\$366,000
TOTAL REVENUE	\$14,429,000



Program Services	\$13,040,325
Management & General	\$1,551,628
Other	\$362,047
TOTAL EXPENSES	\$14,954,000

Major Supporters



State of Florida



Florida Department of Corrections



City of Jacksonville



State Attorney's Office
Fourth Judicial Circuit



U.S. Department of Justice



Florida Department of Children & Families



City of Orlando



Boeing



The UPS Foundation

THE MANDELBLATT
FOUNDATION

WILLIAM R. KENAN JR.
CHARITABLE TRUST

NEVIASER CHARITABLE
FOUNDATION INC.

Our Generous Donors

Leadership Partners \$10,000 - \$99,999

- Bank of America
- Community Foundation: Petway Family Foundation
- Emily Balz Smith Foundation
- Everbank
- Florida Blue
- JD Finish Line
- St. Matthew's Lutheran Church
- Truist Foundation
- United Way of St. Johns County

Community Partners \$1,000 - \$9,999

- American Fundraising Foundation, Inc.
- Church of Eleven 22
- Community Foundation: Joshua Martino
- Community Foundation for Brevard
- Elizabeth Gibson
- Florida Capital Bank
- Fidelity Charitable
- Gay & Vontz Family Fund
- Jacksonville Jaguars Foundation
- John Williams
- Kelly Cohen
- Larry Berger
- Lori Smith
- Matovina & Company
- Morgan Stanley
- Reform Alliance
- Schultz Foundation
- Scott Coble
- Stripe
- The Southern Group
- Walmart

Support Second Chances

Operation New Hope strengthens communities by creating pathways to opportunity through partnerships with local businesses, community organizations, educational institutions, and the judicial system.

Thanks to the determined support of our donors and partners, **ONH** has become a nationally recognized leader in reentry services, earning the attention of four White House Administrations and leaders at the federal, state, and local levels.

Together, public and private investment in our mission continues to unlock opportunity, leverage additional government funding, and demonstrate what is possible when communities unite around second chances.

Hire

Partner with Operation New Hope to build your workforce while changing lives. Our clients are job-ready, equipped with industry-recognized training, workforce skills, and ongoing support.

We provide vetted candidates, no-cost staffing services, and retention support including coaching and employment services.

Volunteer

Your time and expertise can help transform a life. From mock interviews and career coaching to mentoring and workshop facilitation, volunteers play a vital role in preparing our clients for long-term success.

By sharing your professional experience, you help individuals build confidence, refine skills, and take the next step toward sustainable employment.

Support

Your investment fuels opportunity and restores hope. Every gift provides job training, career coaching, and critical support services for individuals returning to our communities.

Together, we are breaking cycles of incarceration, addiction, and poverty—replacing barriers with pathways to economic mobility.

**HOPE
STARTS
HERE**

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ORLANDO - 3815 E COLONIAL DR., SUITE 3841, ORLANDO, FL 32803 | 321.234.4782

SPACE COAST - 840 N COCOA BLVD, SUITE C, COCOA, FL 32922 | 321.305.6027

TAMPA - 4017 W DR MLK JR BLVD, STE 101, TAMPA FL 33614 | 813.360.0280

ST. AUGUSTINE - 525 W KING ST, ST. AUGUSTINE, FL 32084 | 904.506.0296

ST. PETE - 950 20TH STREET SOUTH, ST. PETERSBURG, FL 33712 | 727.350.2644